

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 NOVEMBER 2016 – 31 JANUARY 2017

SERVICE	Complete	Delayed but rescheduled	Total
CHILDREN & FAMILIES	2	1	3
CUSTOMER & SUPPORT SERVICES	6	0	6
ECONOMIC DEVELOPMENT	2	0	2
EDUCATION	2	0	2
FACILITY SERVICES	2	0	2
IMPROVEMENT & HR	1	1	2
ROADS & AMENITY SERVICES	0	4	4
STRATEGIC FINANCE	2	0	2
TOTAL	17	6	23

RECOMMENDATIONS DUE AFTER 31 JANUARY 2017

SERVICE	Complete	On Course	Total
CHILDREN & FAMILIES	4	2	6
COMMUNITY & CULTURE	0	1	1
CUSTOMER & SUPPORT SERVICES	1	3	4
ECONOMIC DEVELOPMENT	1	0	1
EDUCATION	1	1	2
FACILITY SERVICES	0	2	2
ROADS & AMENITY SERVICES	0	9	9
STRATEGIC FINANCE	0	4	4
TOTAL	7	22	29